



## Streamline your Payroll | Partner with the experts

When it comes to payroll management, we offer a comprehensive range of solutions and services tailored to meet your company's specific requirements. Leveraging cutting-edge technology and unparalleled expertise, we act as your trusted advisor, ensuring accuracy and efficiency in every aspect of payroll processing. Our innovative approach guarantees optimised operations and peace of mind.

### Our Approach

We understand that Payroll is not straight forward. We offer a range of services and solutions enabling you to address a variety of pain points, whether it be due to the lack of knowledge, resource or technology. Keeping your people paid the right amount and on time is critical to every business and you won't find a more caring and responsive team to work with.



#### Consult

With over 12 years experience in implementing HR and Payroll technology solutions for complex mid-sized organisations, there isn't much we haven't seen. We analyse payroll challenges, identify the root cause, recommend solutions to get your payroll stabilised and prioritise ways to optimise your systems and processes.



#### Implement

Whether implementing in-house payroll technology or outsourcing your payroll process, we tailor our implementation process to meet each organisation's unique needs, Partnering with Tugela People guarantees optimal Payroll system configuration, efficient implementation, cost-effectiveness, and team empowerment through coaching.



#### Integrate

Ever been told by your technology providers that "we can integrate with anything" only to find yourself still using csv's to move data around? That's because nobody wants to build and support the integration. The fact that the technology is capable isn't enough and that's why they call us. We have technical experts that build and support 3rd party integrations using whatever capabilities your technology has to remove the human intervention in moving data between systems.



#### Outsource

We provide comprehensive payroll outsourcing solutions tailored to your needs, whether you opt to outsource all or part of your payroll processing and management. Our payroll bureau service is designed for organisations implementing their own payroll system but seeking external management. Alternatively, our fully managed payroll offering takes care of all aspects of your payroll operations on your behalf.



#### Support

Following the successful implementation of your payroll system, ongoing support is vital. Our team provides tailored assistance for troubleshooting, adjusting configurations, and training on new features to ensure smooth operations. With comprehensive support services, we optimise your payroll system investment. From resolving technical issues to offering best practices guidance, we're committed to being your reliable partner every step of the way.

## The benefits of partnering with Tugela People

With a 12-year proven track record in people systems consulting, our small and personable team offers a unique human-to-human point of contact, ensuring a personalised experience. Our certified and experienced CIPP qualified payroll professionals excel in both payroll system implementation and outsourcing services.

We prioritise clear communication and effective query resolution, supported by well-defined project planning, onboarding, and ongoing payroll processing. Utilising market-leading, cloud-based, award-winning, and ISO-certified payroll software, we understand and consult on complex technical requirements. As specialists in systems implementation, support, and integration, we are committed to delivering exceptional service and support tailored to your needs.

### Our Core Payroll Services

<b>1</b>	<b>2</b>	<b>3</b>
<b>Software solution selection &amp; implementation</b>	<b>Payroll Bureau</b>	<b>Fully Managed Payroll</b>
Simplify your payroll solution selection with our expert guidance, avoiding common pitfalls and mistakes. We help you choose the right payroll solution for your business and offer implementation services to streamline deployment, enhance system performance, and ensure a seamless, productive experience for your organisation.	You can retain the flexibility of using your chosen payroll software while entrusting us with the expert management of your payroll. Our comprehensive service covers every aspect of payroll administration, from accurate payroll calculations to efficient handling of employee benefits and management of pension contributions, with detailed reporting.	For clients who want their payroll operations completely handled by experts, this is the ideal solution.. With our service, you can be confident that your payroll is in capable hands, supported by a team of certified professionals dedicated to delivering seamless and reliable payroll management.

### Consultancy

#### Meet the experts

Partnering with us gives you access to local, certified, and highly experienced payroll professionals with CIPP qualifications and extensive expertise in managing the entire end-to-end payroll process. We also provide expert support and guidance to help you navigate the complex payroll regulations in the UK.

Key members of the team include:

**Jeremy Mohamed, HRIS and Payroll Consultant**

- 🕒 12 years payroll experience - UK, Australia and New Zealand
- 🕒 Certified Sage People Implementation Consultant
- 🕒 Sage People Payroll Certified
- 🕒 CIPP Advanced Technician Certified

**Corné Carter, Client Payroll Specialist**

- 🕒 17 years payroll experience. UK and South Africa
- 🕒 CIPP Advanced Practitioner Certificate in Payroll Management
- 🕒 Sage People Payroll Certified
- 🕒 Experienced in both bureau and in-house Payroll



For more information or to discuss your requirements, please reach out to us on:

[info@tugelapeople.com](mailto:info@tugelapeople.com) or call +44 (0) 1908 030360