

Tugela
PEOPLE



Implementation Services
for
sage People

Overview

Tugela People are a longstanding preferred partner of Sage People and have helped over 140 organisations globally to successfully implement the Sage People HR System.

Tugela People combines a unique blend of HR knowledge, technical expertise and business process skills using a mature and proven implementation methodology. This ensures that your system is set-up and embedded properly, and that the project is delivered within budget, scope and agreed timelines.

As HR System specialists, Tugela People bridge the gaps between technology, people and processes; offering Sage People implementation, training and support.

We also provide post-launch implementation support through our dedicated, experienced and friendly Managed Services team. Additionally, we are accredited for Sage People training, Single sign-on (SSO), Active Directory (AD), and API integrations to help companies get the most out of their Sage People investment.



Tugela Sage People implementation

- End-to-end Sage People system implementation.
- Dedicated internal project delivery team .
- Providing experience-based consultation advice, for successful implementation.
- Stakeholder management to ensure swift and successful implementation with system adoption.
- Knowledgeable, friendly and flexible internal project team.
- Bespoke training available for both HR team members and end-users in addition to offering bespoke end-user training materials, that are relevant to your needs.

Implementation Methodology: How do we run our projects?

Every Sage People project is implemented with a tried and tested process, with a 'gateway sign-off' after every step to ensure that we are in sync and ready to move on to the next stage.

Although there are many deliverables for each project stage, the list below incorporates the key elements of each phase.

The project itself has 5 main stages:

1

Project Kick-Off

- High-level project plan created
- System familiarisation with project team
- Introductory Sage People training
- Stakeholder engagement
- Introduction to bespoke requirement gathering documentation

2

Discovery

- Detailed discovery workshops (onsite or virtual)
- Discovery document review
- Final data migration templates created
- Re-evaluation of scope

3

Build

- Configuration of solution based on discovery document
- Development of User Acceptance Test (UAT) strategy and test scripts
- Quality Assurance of configuration
- Sage People product training

4

User Acceptance Testing

- System Integration testing
- End-user training
- Finalise data migration
- Cutover/deployment plan preparation

5

Go-Live

- Data migration activity finalised
- System cutover
- Go live support
- Hypercare



What makes a project successful?

- Shared vision and common project approach
- Availability and commitment of the team
- Strong sponsorship
- Communication
- Adopt rather than adapt
- Focus on project objective
- Effective risk and issue management



Why work with Tugela People?

- We have a team of experienced, dedicated consultants with over 40 years of collective expertise implementing Sage People.
- As Sage People's first partner, we have a successful track record, having implemented over 140 Sage People systems.
- Coaching and empowering you, with the knowledge to become self-sufficient.
- Providing multi-language support.
- Consultative approach – we work in partnership with you to ensure that the system meets your needs.
- Implementation approach - our proven methodology has been successful with hundreds of customers. We know what works and what doesn't.
- We are passionate about what we do, which is reflected in our ongoing relationship with our clients.
- We will advise your team on how to future-proof your Sage People system based on our extensive years of implementation experience.
- We deliver an exceptional outcome and experience during our engagement with you.
- We can help you with other systems that need to work with Sage People.

"At Tugela People, we aim to wow our clients. We're passionate about getting the most from Sage People so you can maximise the automation and employee engagement benefits of the Sage People system."

Thomas Schilling, MD and Founder

To find out more about our implementation services or discuss your Sage People project, contact us now on 01908 030360 or email: info@tugelapeople.com

www.tugelapeople.com

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